



Registration form at **The Customer service award** of Le Rendez-vous des pros de la location saisonnière - 20 may 2026

The Professional meeting of the short-term rental is the showcase for a dynamic and innovative sector. For its third edition, we are once again awarding four Awards to highlight the industry's driving forces.

Based on the values of innovation, responsibility and performance, this year's Grands Prix will be awarded to four winners :

- **The Customer service Award :**

Rewarding commitment to support the professionalisation of the sector.

The aim of this trophy Award is to reward the best customer service.

A jury of experts will review the various entries to select the best customer service.

After this consultation, the entry receiving the most votes will be the winner.

- **The Innovation Award :**

Rewarding innovation to better represent an innovative sector.

This trophy is designed to reward the most innovative project in the sector.

A jury of experts will study the various entries to select the most disruptive.

This trophy concerns a project launched between April 2025 and April 2026.

- **The Sustainable management award :**

Today's vacation rental industry must do its bit for the environment and support local communities.

This trophy is designed to reward the responsible initiatives of our partners.

A jury of experts will study the various entries to select the most socially and environmentally responsible.

The trophy is open to initiatives launched between April 2025 and April 2026.

- **A new Startup Award :**

Even the small players are part of the success of the sector, and they deserve visibility.

The aim of this trophy is to reward the best young structures.

A jury of experts will study the various applications to select the most promising.

The trophy will be awarded to a business launched between April 2024 and April 2026.



What are the rewards ?

Winners will receive a free “ **Space Silver** ” for the 2027 edition, as well as increased visibility on the show's communication media.

The awards ceremony will take place at the opening of the show, after the opening conference, in front of all the participants, allowing the winning companies to really shine.

What are the eligibility criteria ?

- Participate in the 2026 edition (exhibitor or speaker)
- Not be part of the jury
- Entries in the Jeune Pousse category are reserved for small companies with annual sales in 2025 of less than €500,000 excluding VAT.

Who will make up the jury ?

- **Élise Ripoché**, founder and director of the event and J'affiche Complet
- **Jury members** : list to come

Submission of applications :

Your application must be completed and returned by **April 15, 2026**, along with all requested documents, by e-mail to the following addresses :
elise@jaffichecomplet.com et marjolaine@jaffichecomplet.com

If you wish to compete for more than one trophy, please submit one application for each trophy. Each application must be complete, with all supporting documents.

Please note that incomplete applications will not be considered by our jury.



Application form

The winning company :

- Company name :
- Siret number :
- Name of contact in charge of event :
- Telephone :
- E-mail address :
- Type of structure :
- Web site :
- I would like to apply for

☐ The Customer service Award

This trophy concerns initiatives launched between April 2025 and April 2026.

The vote will be carried out by the jury prior to the event.

- Provide a detailed response to the following three aspects :
 - In a few lines, describe your company and your project : company, users, performance and innovations. Be concise and punchy.
 - What actions have you taken to improve the quality of customer service within your company, making it an exceptional customer service organization ?
 - Include in your application all the elements that can support your candidacy: labels, certifications, figures, testimonials... they will all be assets to support your application.



Items to be supplied :

Please attach the following documents to your application in digital format

- Your organization's logo (in jpeg format).
- You can also attach any additional documents (labels, certifications, figures, testimonials, photos, tables, etc.) that might illustrate your comments and be useful for a better understanding of the process.

I, the undersigned,

I hereby certify that all the information provided is correct.

I declare that I agree to participate in the Award and accept the terms and conditions :

I accept that Le Rendez-vous des pros de la location saisonnière produce a video of a few minutes promoting my company's approach and distribute this video through its website and social networks (Facebook, Twitter, LinkedIn, YouTube).

I agree to the insertion of photos of myself or the mention of a distinctive sign of my company (Logo) as well as contact details in a summary document.

I also agree to be interviewed by the audiovisual and written press.

I accept that my company be promoted on Le Rendez-vous des pros de la location saisonnière website.

I have read the clauses relating to this publication.

I certify that I have read the rules of this competition and accept the conditions.

Full name :

Done at

On

Candidate's signature and school stamp.